



Air Carriers Access Act

Lynk Air does not discriminate on the basis of disability. However, passengers must be able to ascend and descend the stairs to enter the aircraft. Space and weight limitations may prevent the carriage of certain wheelchairs. As a small carrier, certain limitations may apply that ensure the safety of all passengers. Certain seats may not be available; however, Lynk Air will offer the best available seat consistent with the disability. If we cannot accommodate you on the flight consistent with the ACAA, we will let you know why.

You may download ([Air Carriers Access Act](#)) a PDF version of the Department of Transportation 14 CFR Part 382, Nondiscrimination on the Basis of Disability in Air Travel. You can also obtain a copy of this regulation in an accessible format from the Department of Transportation (DOT) by any of the following means:

By telephone: Toll-free hotline for air travelers with disabilities

1-800-778-4838 (voice)

1-800-455-9880 (TTY)

By telephone: Aviation Consumer Protection Division

202-366-2220 (voice)

202-366-0511 (TTY)

By mail: Air Consumer Protection Division

C-75, U.S. Dept. of Transportation

1200 New Jersey Ave., SE

Washington, D.C. 20590

By Web: Aviation Consumer Protection Division's website

<https://www.transportation.gov/airconsumer>