



## **Weather & delay policies**

Because weather is sometimes unpredictable, we need to let you know what to expect when the weather interrupts the schedule or causes the airplane to need some attention.

### **Change of flight status**

If your flight is delayed or cancelled due to weather or any other circumstance, you will be notified by Lynk Air via email, text, or phone. You may check the web page for the current status of your flight at any time.

### **Delays due to weather or other circumstances**

From time to time, your flight may be delayed due to weather, unforeseen mechanical issues, temporary flight restrictions, or airport/heliport congestion. If your flight is cancelled or delayed, you will be notified by Lynk Air via email, text, or phone.

- **Changes to flight:** Lynk Air will notify you of any delays or cancellations due to weather at least one hour prior to your scheduled departure time.
- **Flights rescheduled for an earlier departure time:** If Lynk Air has to move your flight to a time earlier than your scheduled departure time—due to weather, unforeseen mechanical issues, or temporary flight restrictions—and you are unable to make the newly scheduled flight, Lynk Air will credit you for the originally purchased fare.

### **Pilot's decision about weather cancellations or delays**

Safety is our number one concern. Lynk Air pilots are professionals and no decision about whether a flight will occur is taken lightly. We want to get you there quickly, easily, and safely!

Under certain conditions, such as low visibility, Air Traffic Control will delay or restrict flights into major airports. This may impact a Lynk Air flight as a delay on the ground, awaiting a specified landing time at the destination. Your pilot will share this information with you as soon as he or she knows it so that the status of connecting flights may be ascertained.

Pilots make the final determination as to whether a flight will occur or whether one in progress will be diverted to another airport. While weather conditions for flights must be within FAA regulations and operator rules, pilots may unilaterally choose to cancel or divert a flight based on their own judgment of the safety of the immediate and forthcoming weather conditions.

**Pilot's decision about mechanical problems**

Lynk Air is a professional air carrier, and we follow strict FAA regulations for aircraft equipment. We also do everything we can to make sure our aircraft are maintained to the highest standards, so we are always ready to go. We will never compromise your safety.

Lynk Air pilots are professionals and no decision about whether a flight will occur is taken lightly. The pilot in command makes the final determination as to whether a flight will occur.

Lynk Air will do all we can reasonably do to get you to your destination.